



## Principles and method of protection of personal data processing by the operator Hotel Saffron s.r.o.

The company Hotel Saffron, s.r.o. respects your right to privacy when using our website and when communicating with us electronically. We have implemented all the necessary measures necessary for the safe keeping of all your personal data, which you provide to us in the manner described below. This Personal Data Protection Policy explains the processing processes carried out by Hotel Saffron s. r. o., Radlinského 27, 811 07 Bratislava, ID 45519587, when using the Internet and other alternative electronic communication for direct marketing. Hotel Saffron s.r.o. is responsible for processing your personal data in accordance with the legal regulations applicable to the Slovak Republic. The terms "we", "us", "our" "Hotel Saffron" used on this page refer to the company Hotel Saffron s.r.o., "You" refers to the person accessing and/or using our website. Hotel Saffron s.r.o. processes only those personal data, for that specific purpose, for which that person has given express consent with reference to the provisions of Art. 6 par. 1., letter a) Regulations of the European Parliament and the Council of the EU No. 2016/679 on the protection of natural persons in the processing of personal data, hereinafter referred to as "GDPR" and the provision of § 13 par. 1. letter a) of Act no. 18/2018 Coll. on the protection of personal data, or which are necessary to provide (and improve) our services. The operator only processes personal data established in individual provisions of Act 18/2018 Coll. on the protection of personal data and amendments to some laws, i.e. "the subject of processing is exclusively the sex, title, first name, last name, date of birth, address, e-mail and telephone contact of the person concerned without the possibility of assigning other personal data to them, and their use is intended exclusively for the needs of the operator in written communication with the person concerned and records of this data. You may provide us with your e-mail address, name, telephone number, etc., so that we can provide you with information about our services, enter you into our competitions or surveys, or inform you about promotions and events at Hotel Saffron that interest you. We want to assure you that Hotel Saffron takes all necessary measures to maintain the protection and security of the data you provide us, which include in particular:

1. Takes all necessary measures to maintain the confidentiality and security of your personal data.
2. Only authorized persons of our company have access to your personal data, which are further provided only for the purposes of the law.
3. All authorized employees of our company who have access to your personal data must comply with the Personal Data Protection Policy.
4. To guarantee the protection of your personal data, our company maintains a secure IT environment and has taken the necessary measures to prevent the leakage of personal data that it acquires and processes.
5. Your personal data is processed only for the purposes for which you provided it to the company. These will be used to provide, support and obtain feedback regarding the level of our services and to prevent breaches of security, law or our terms and conditions.
6. Our company will never share your personal information with any third-party company that



plans to use it for direct marketing purposes, unless you give us your express consent.

7. Our company stores the personal data you provide to us through the website in its databases for as long as is reasonably necessary with regard to our needs to provide you with answers to your questions or to solve problems, provide new services and to comply with relevant legal regulations. This means that we will keep your personal data for a reasonable period of time after you stop using our company's services or using this website. After this period, your personal data will be deleted from all systems of Hotel Saffron, or will be deleted only after you revoke the consent given, by written notification to the address of Hotel Saffron s.r.o., Radlinského 27, 811 07 Bratislava, or e-mail: [ekonomicke@hotelsaffron.sk](mailto:ekonomicke@hotelsaffron.sk).

8. We have the right to delete your personal data that you have provided us at any time.

9. The privacy policy provides you with all the necessary information (easily available) so that you can decide whether you want to use this website and provide your personal data to Hotel Saffron.

10. Therefore, when viewing this website and when communicating electronically with us, consent is required, which you grant by confirmation and expressly agree to the processing of your indirect personal data (cookies, connection information and system information) in the manner specified in the Personal Data Protection Policy.

11. If you require us to perform a certain service (i.e. contest, newsletter or information about new services and promotions, etc.), we will require additional direct personal data from you (name, address and email address). In this case, we will ask you for your express consent to the collection and use of your personal data. This personal data will only be used for the purposes for which you have provided it to us.

12. If you have any questions regarding the Personal Data Protection Policy, please contact our company at the address indicated in paragraph no. 7 and we will be happy to help you with any questions.



Information obligation of the operator according to Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons in the processing of personal data and on the free movement of such data (hereinafter referred to as the "Regulation") in accordance with section § 19 of Act no. 18/2018 Coll. on the protection of personal data (hereinafter referred to as "the law")

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Business name: Hotel Saffron s.r.o. Registered office: Radlinského 27, 811 07 Bratislava ID: 45519587 represented by: Ing. Vladimír Lexa, registered by the administrator: in the OR of the Municipal Court Bratislava III, department Sro, insert number: 64807/B (hereinafter referred to as "Operator")

1. Affected persons may contact Hotel Saffron s.r.o. with their comments and requests regarding the processing of personal data, in writing or in person at the address: Radlinského 27, 811 07 Bratislava, tel. contact: +421 2 212 99 300, e-mail: ekonomicke@hotelsaffron.sk
2. The operator processes personal data to fulfill a legal obligation for the following purposes: a) Pursuant to Act no. 404/2011 Coll. The Act on the Residence of Foreigners and on Amendments to Certain Acts and Act No. 253/1998 Coll. b) Pursuant to Act no. 253/1998 Coll. Act on reporting the residence of citizens of the Slovak Republic and the register of residents of the Slovak Republic).
3. The operator processes personal data on the basis of the contract and pre-contractual relations: the contract for the provision of accommodation and the provision of services in the scope of name and surname, place of residence, date of birth, contact, age for minor children.
4. Processing of personal data based on the legitimate interest of the operator, personal data is processed only with the consent of the person concerned: Direct marketing - Marketing newsletters, keeping our clients informed.
5. The period of processing of personal data for individual purposes is determined in the scope of:  
a) fulfillment of a legal obligation during the period determined by which law according to paragraph 2. b) 5 years from the date of termination of the performance of the contract according to paragraph 3. c) 5 years for processing personal data for marketing purposes according to par. 4.
6. Processing of personal data according to par. 5 letters a) is a legal requirement. It is not possible to process the personal data of the participants without their consent.
7. Processing of personal data according to par. 5 letters b) is a legitimate interest of the processor. If the person concerned does not provide his personal data, it is not possible to process this data.
8. The collected personal data in its entirety will be processed in the capacity of an intermediary by: Administrators of computer systems:  
ALTO Slovakia spol. with r. o., Sládkovičova 33, Svit 059 21, ID number: 31 664 881  
VNET a.s., Nám. Hraničiarov 39, Bratislava 851 03, ID: 35 845 007  
Teletrans s. r. o., Odborárska 50, Bratislava 831 02, ID: 35 920 131  
TRITON spol. with r. o., Topoľčianska 25, Bratislava 851 01, ID: 31 323 642



Time&Data p. r. o., Veľké Stankovce 817, Trenčianske Stankovce 913 11, ID: 44862831 (hereinafter referred to as the "Intermediary").

9. The person concerned has the right to access his data. Based on the request of the person concerned, the operator will issue a confirmation on whether the personal data of the person concerned are being processed. If the operator processes this data, it will issue a copy of this personal data to the person concerned upon request.

10. Issue of the first copy according to par. 7 is free. For any additional copies requested by the person, the operator will charge a fee corresponding to the administrative costs incurred by issuing the copy. If a person requests information in the form of electronic means, it will be provided to him in a commonly used electronic form, namely by e-mail, unless he requests another method.

11. The affected person has the right to correct personal data if the operator records incorrect personal data about him. At the same time, the person concerned has the right to supplement incomplete personal data. The operator will correct or supplement personal data without undue delay after the person concerned requests it.

12. The affected person has the right to delete personal data concerning him, provided that: a) personal data are no longer necessary for the purposes for which they were obtained or otherwise processed; b) the person concerned revokes the consent on the basis of which the processing is carried out, c) the person concerned objects to the processing of personal data according to par. 17, d) personal data were processed illegally, e) the reason for erasure is fulfillment of an obligation of the law, a special regulation or an international treaty to which the Slovak Republic is bound, or f) personal data were obtained in connection with the offer of information society services to a person under the age of 16 years.

13. The person concerned will not have the right to delete personal data, provided that their processing is necessary: a) to exercise the right to freedom of expression and information; b) to fulfill an obligation according to the law, a special regulation or an international treaty to which the Slovak Republic is bound, or to fulfill a task carried out in the public interest or in the exercise of public authority entrusted to the operator, c) for reasons of public interest in the field of public health, d) to for the purposes of archiving in the public interest, for the purposes of scientific or historical research or for statistical purposes, if it is likely that the right to erasure will make it impossible or seriously difficult to achieve the goals of such processing, or e) for proving, exercising or defending legal claims.

14. The operator shall delete the personal data of the affected persons upon request, without undue delay after evaluating that the request of the affected person is justified.

15. The affected person has the right to limit the processing of personal data, if: a) the correctness of personal data is challenged by an objection according to par. 21, during the period allowing the operator to verify the correctness of personal data; b) processing is illegal and the affected person requests restriction of their use instead of erasure of personal data; c) the operator no longer needs personal data for processing purposes, but the data subject needs them to prove, exercise or defend legal claims; d) the person concerned has objected to the processing of personal data based on the

legitimate claim of the operator, until it is verified whether the legitimate reasons on the part of the operator prevail over the legitimate reasons of the person concerned.

16. If the affected person requests the restriction of the processing of his personal data, the operator will not carry out any processing operations with the affected data, except storage, without the consent of the affected person.

17. The affected person will be informed by the operator if the restriction on the processing of this data is lifted.

18. The affected person has the right to data portability, which means obtaining the personal data that he has provided to the operator, while he has the right to transfer this data to another operator in a commonly used and machine-readable format, provided that the personal data was obtained based on the consent of the affected person or on the basis of the contract and their processing takes place in the form of automated means.

19. The affected person has the right to object to the processing of his personal data at any time for reasons related to his specific situation. The person concerned may object to the processing of his personal data on the basis of: a) the legal title of the performance of tasks carried out in the public interest or in the exercise of public authority, or from the legal title of the legitimate interest of the operator, b) the processing of personal data for the purposes of direct marketing, c) the processing for the purposes scientific or historical research or for statistical purposes.

20. If the person concerned objects to the processing of personal data for the purposes of direct marketing according to par. 17 letters b), her personal data cannot be further processed by the operator.

21. The operator will assess the received objection in a reasonable time. The operator may not continue to process personal data if he does not demonstrate the necessary legitimate interests in processing personal data that outweigh the rights or interests of the person concerned, or grounds for asserting a legal claim.

22. The affected person has the right to withdraw his consent to the processing of personal data at any time, as long as the processing of personal data was based on this legal title.

23. The affected person withdraws his consent by contacting the responsible person with his request in any chosen way.

24. However, the legality of personal data processing based on the consent granted is not affected by its revocation.

25. The affected person has the right to submit a proposal to the Office for the Protection of Personal Data of the Slovak Republic, if he believes that his rights in the field of personal data protection have been violated.